



Policy Summary Sheet 3: Individual Planning & Outcomes

At W.I.L.L each person is supported to exercise choice and control over the design and delivery of their supports and services.

What does this mean for participants?

- W.I.L.L will always treat each person as an individual
- W.I.L.L maximises person centred decision-making and places each person at the centre of his or her supports
- W.I.L.L undertakes person centred approaches to planning to enable each person to achieve their individual outcomes.
- W.I.L.L encourages participants to utilise person centred tools and resources to develop support pathways to achieve their goals, dreams and aspirations.
- W.I.L.L ensures the participants and their family/carer are provided the choice to have as much choice and control when planning, developing, implementing and reviewing their support pathways as possible
- W.I.L.L supports the participant and their family/carers with current and accessible information resources and services to help them make informed decisions and choices.
- W.I.L.L ensures that planning takes into consideration the culture, language, religious beliefs and priorities of all people.
- W.I.L.L ensures planning and service delivery takes into account the participant's right to the dignity of risk. If required risks are managed using our risk management policy and framework.

More detailed information on our Individual Planning & Outcomes Policy is available in our Policy and Procedure Manual